

August 30, 2006
Montana Medicaid Notice
Pharmacy Providers

Extended Hours for Team Care Pharmacy Lock-in Suspensions

Due to requests from pharmacies around the state, Medicaid has extended the hours for pharmacy lock-in suspension requests. As of July 1, 2006, pharmacies can request lock-in suspensions from 8 a.m. to 6 p.m. Monday through Friday. Lock-in suspensions are used to ensure Team Care clients receive necessary medications without delay. This includes scenarios such as when a drug is out of stock or a pharmacy does not carry a specified drug.

To request a temporary suspension or make a pharmacy change request, contact the Medicaid Help Line at 1-800-362-8312. To report possible drug abuse or make a Team Care referral, or if you have additional questions, please contact Team Care Program Officer Chris Silvonen at (406) 444-1292.

Contact Information

For claims questions or additional information, contact Provider Relations:

Provider Relations toll-free in- and out-of-state: 1-800-624-3958

Helena: (406) 442-1837

Visit the Provider Information website:

<http://www.mtmedicaid.org>